



WorkLife Services



WorkLife Resource & Referral Services

provided through your
Horizon Health Employee Assistance Program
For employees of KCTCS

This benefit is available for employees and their family members. WorkLife Services put you in touch with resources such as: quality child care, adult care, educational services, and convenience services. The WorkLife Services offer assistance with searching for and finding quality resources for employees within their own communities, and it provides employees with detailed information on the identified programs or services.

Child Care. Child care centers, family day care homes, nanny/au pair agencies, nursery schools, before- and after- school programs, kindergartens, baby sitting agencies, and sick care providers. Also, information on pregnancy resources and adoption agencies.

Adult Care. Nursing homes, respite care, senior centers, adult day care, transportation services, support groups, home health care agencies, emergency care, residential care, housing options, legal issues, retirement/estate planning, resources for financial assistance, help with long-distance care giving, and caregiver issues.

Academic Services. Educational programs and schools from kindergarten programs through graduate schools, private elementary schools, after- and before-school programs, and special needs services.

Convenience Services. Realtors and assistance with relocating, home cleaning, lawn and landscaping, plumbing, automotive, travel information, pet care and breeding, entertainment and dining.

Two Ways To Access These Services:

Horizon 24-hour Phone Service: 1-888-293-6948. Members call to describe their needs to the member services counselor. Next, a WorkLife Specialist is assigned to the case, based on the member's specific needs and continues to work with the member until his or her needs are met.

Horizon Online WorkLife Search Services: Through the Horizon Health Employee Assistance website, members are able to search for resources online from a network of over six million providers of a variety of services, from dependent and elder care to pet care. To access online WorkLife search capabilities, from an internet browser, type in: www.horizoncarelink.com; when prompted, enter login ID: standard; and password: eap4u.