

Assessment, Improvement, Measurement (AIM): 04/09/2013

Plan Year: 2011-2012

Unit: Medical Assisting & Phlebotomy

Coordinator(s): Karman Wheeler, Martin Baxter, Kimberley Blair

Reviewer: Martin Baxter

Program Health Review: Use the Annual Program Health Review to evaluate student achievement and, if warranted based upon analysis of the results, make program changes to improve student achievement.

Identify expected student learning outcomes, assess the extent to which these outcomes are achieved, and provide evidence of improvement based on analysis of the results.

Measure Text: PROGRAM HEALTH REVIEW - LEVEL 1

1. Program Health Review - Refer to the attached Annual Program Summary for longitudinal information related to enrollment, graduates, employment, employer and alumni satisfaction, and licensure pass rates.

2. Student Learning outcomes

Three student learning outcomes – Plan an assessment for each outcome identified, and assess the extent to which these outcomes are achieved, and provide evidence of improvement based on analysis of the results.

Results: Program Coordinator:

1. Strengths of program

The strengths of the Medical Assisting program include the program coordinator and the dedication to both the program and the students. The program has excellent enrollment and retention rates with a low drop-out rate. Additionally, both the 2011 and 2012 graduation classes exceeded national CMA exam pass rates.

2. Items Requiring Continued Attention -

New program coordinator on "steep" learning curve. Reaccreditation with limited access to historical data from previous coordinator, completion for clinical sites (National, Spencerian, Sullivan and Med tech)

3. Document and provide evidence indicating how last year's program review resulted in improvements in the program/department.

Although previous years recommendation was to increase enrollment, we have decided to drop the cap to 15. This is based on the difficulty of obtaining clinical sites for graduating students.

AD Comments: I agree that it is a difficult transition into an established program with limited access to previous course materials and program data. Ms Blair is a dedicated instructor and with proper guidance and support, the program will maintain its level of excellence. I also agree with the request to decrease the enrollment and reduce the cap of students entering the program to 15 students due to the availability of clinical sites and the increase number of Medical Assisting programs in the immediate area.

Dean Comments:

VP Comments: This program fills an important role within the Allied Health area of the college and has been through a difficult and heartfelt transition. I applaud the faculty and staff who have helped us bridge this year, and I am impressed with the energetic and committed start of the new faculty.

Target Results: Met

Findings:
