

Assessment, Improvement, Measurement (AIM) Report: 04/03/2013**Plan Year:** 2012-2013**Unit:** Human Services/Social Work**Coordinator(s):** Virginia Stiles, Karman Wheeler, Vicki Wilson**Reviewer:** Vicki Wilson

Objective or Outcome	Measure(s)		
	Measure Text	Achievement Target	Assess Month
SLO 1 - Students will gain an understanding of different group processes and the operation of the group processes within social services including multi-cultural environments.	Measurement will include the knowledge and skills of Active Listening, Clarification, Summarizing, Empathizing, Interpreting, Questioning, and Support. This will be measured via discussion boards, Group Observation Reports and Examination.	Assessment will be performed through the evaluation of comments and key words in Discussion Board Responses with 90% of the multi-cultural responses positive.	April
SLO 2 - Demonstrate knowledge of the values used by professionals in the human services field and an understanding of why such values are important including an understanding of the wide range of values expressed by persons of various ethnic and cultural groups.	In 2012-13 the students will be evaluated at their practicum through a practicum evaluation interview with the field placement supervisor assessing their ability to make value judgments.	Practicum evaluation will be used to demonstrate the students' ability to integrating values into their client relationships with 90% of the students successfully meeting this component of their practicum.	December
SLO 3 - The student will demonstrate that they are able to establish a helping relationship with a client, interview a client, maintain confidentiality and ethical practices and express in writing through the daily log their understanding of their personal strengths and weaknesses in the practicum experience.	In 2012-13 the students will be evaluated at their practicum through a practicum evaluation interview with the field placement supervisor assessing their ability to establish a relationship with clients.	90% of the students will successfully meet this evaluation component of their practicum.	December