



**BCTC President/CEO**  
**Dr. Augusta A. Julian**

**VP Information Technology Services**  
**Ren Bates**

**Sr. Administrative Assistant**  
**(vacant)**

**Project Analysis & Development Director**  
**Chad Hayes**

**Technical Services Director**  
**Loren Zink**

**Network Operations Director**  
**Ray Forsythe**

**Administrative Computing Services Director**  
**James Hogan**

**Project Engineer**  
**Bruce McDonald**

**SCCM & Group Policy Manager**  
**Mike Miller**

**Technical Support Manager**  
**George Elliott**

**Support Center Manager**  
**Connie Rine**

**Instructional Media Manager**  
**Ray Mizell**

**System Engineer**  
**Shannon Cruz**

**Project Manager**  
**(vacant)**

**Project Architect**  
**Laura Parrish**

**Technical Support Coordinator**  
**Ameen Berrios**

**Open Lab / Support Specialist**  
**Ralph Russell**

**Instructional Media Specialist**  
**David Williams**

**Technical Support Specialist**  
**(vacant)**

**Open Lab / Support Specialist**  
**Jacob Allen**

**Technical Support Coordinator**  
**(vacant)**

**Technical Support Specialist**  
**William Specker**

**Training / DL Coordinator**  
**(vacant)**