



**BCTC President/CEO  
Dr. Augusta A. Julian**

**VP Information Technology Services  
Ren Bates**

**Sr. Administrative Assistant  
Lori Hunley**

**Project Analysis & Development  
Director  
Chad Hayes**

**Technical Services  
Director  
Loren Zink**

**Network  
Operations  
Director  
Ray Forsythe**

**Administrative  
Computing  
Services Director  
James Hogan**

**Project Engineer  
Bruce McDonald**

**SCCM & Group  
Policy  
Manager  
Mike Miller**

**Technical Support  
Manager  
(vacant)**

**Support Center  
Manager  
Connie Rine**

**Instructional  
Media Manager  
Ray Mizell**

**System  
Engineer  
Shannon Cruz**

**Project  
Manager  
(vacant)**

**Project Architect  
Laura Parrish**

**Technical Support  
Coordinator  
Ameen Berrios**

**Open Lab /  
Support Specialist  
Ralph Russell**

**Instructional  
Media Specialist  
David Williams**

**Technical Support  
Specialist  
Allison Maupin**

**Open Lab /  
Support Specialist  
Jacob Allen**

**Technical Support  
Coordinator  
(vacant)**

**Technical Support  
Specialist  
William Specker**

**Training / DL  
Coordinator  
(vacant)**