Clearing Browser Cache

Internet Explorer:
1. Open Internet Explorer.
2. From the **Tools** menu choose **Internet Options**.
3. On the General tab, under Browsing history, click **Delete**.
4. **Un-check** the **Preserve Favorites website data** box.
5. **Check** the **Temporary Internet files**, **Cookies**, and **History** boxes.
6. The Form data, Passwords, and inPrivate Filtering data boxes may be left un-checked. You can check them to delete this data if you so choose.
7. Click **Delete**.
8. When finished, click **OK** to return to your Internet Explorer window.
9. Close the Internet Explorer window and reopen.

Firefox:
1. From the History menu, select Clear Recent History.
2. (If the menu bar is hidden, press Alt to make it visible.)
3. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
4. Next to Details, click the down arrow to choose which elements of the history to clear. You will need to make sure Cookies and Cache are selected but may select other items you would like to clear.
5. Click Clear Now.
6. Close the Firefox browser window and re-open the browser.

Chrome:
1. Click the **Menu** button (looks like 3 horizontal lines) in the upper-right corner of the Chrome window, choose **More Tools** and then **Clear browsing data**.
2. Select the period of time you wish to delete using the **Obliterate the following items from** drop down menu. From there, you can choose **Cookies and other site and plugin data** and the **Cached images and files** check-boxes.
3. Click the **Clear browsing data** button, and Chrome will clear your cache.
4. Close the Chrome browser window and re-open the browser.

Microsoft Edge:
1. In the top right, click the Hub icon (looks like three horizontal lines).
2. Click the History icon (looks like a clock with an arrow around it), and then select Clear all history.
3. Select Browsing history, then Cookies and saved website data, and then Cached data and files. Click Clear.
4. After the "All Clear!" message appears, exit the browser and re-open the browser.